Security you can trust

Secure technology helps keep your personal and financial information safe.

Your client portal is designed to help you:

- Share your sensitive information securely
- Complete paperwork and sign documents online
- Access your important information from any device
- Collaborate with your adviser in a secure online environment

Designed to protect your information

Whether you're sharing documents, completing paperwork or accessing important information, your portal includes multiple layers of security designed to help protect your account and keep your information secure.



Security features

- **256-bit encryption**
- **Multi-Factor Authentication (MFA)**
- **SMS verification**
- **Passkey and biometric sign-in**
- **Secure document sharing**
- **Digital document signing**
- **Trusted cloud infrastructure**

What this means for you:

- Greater confidence when managing information online
- A safer alternative to sending documents by email
- Secure access to important information whenever you need it
- Peace of mind knowing your information is protected

The information in this communication is provided by myprosperity Pty Ltd (ABN 40 149 786 489), a member of the HUB24 Group, and is current as at 18 September 2026. While reasonable care has been taken to ensure the information is correct at the time of publishing, we make no representations or warranties as to the completeness or accuracy of the information and disclaim all liability for any loss arising from the reliance on this information.

Powered by: myprosperity