Your Client Portal

Your secure online space for sharing information, completing paperwork and staying connected with your adviser.

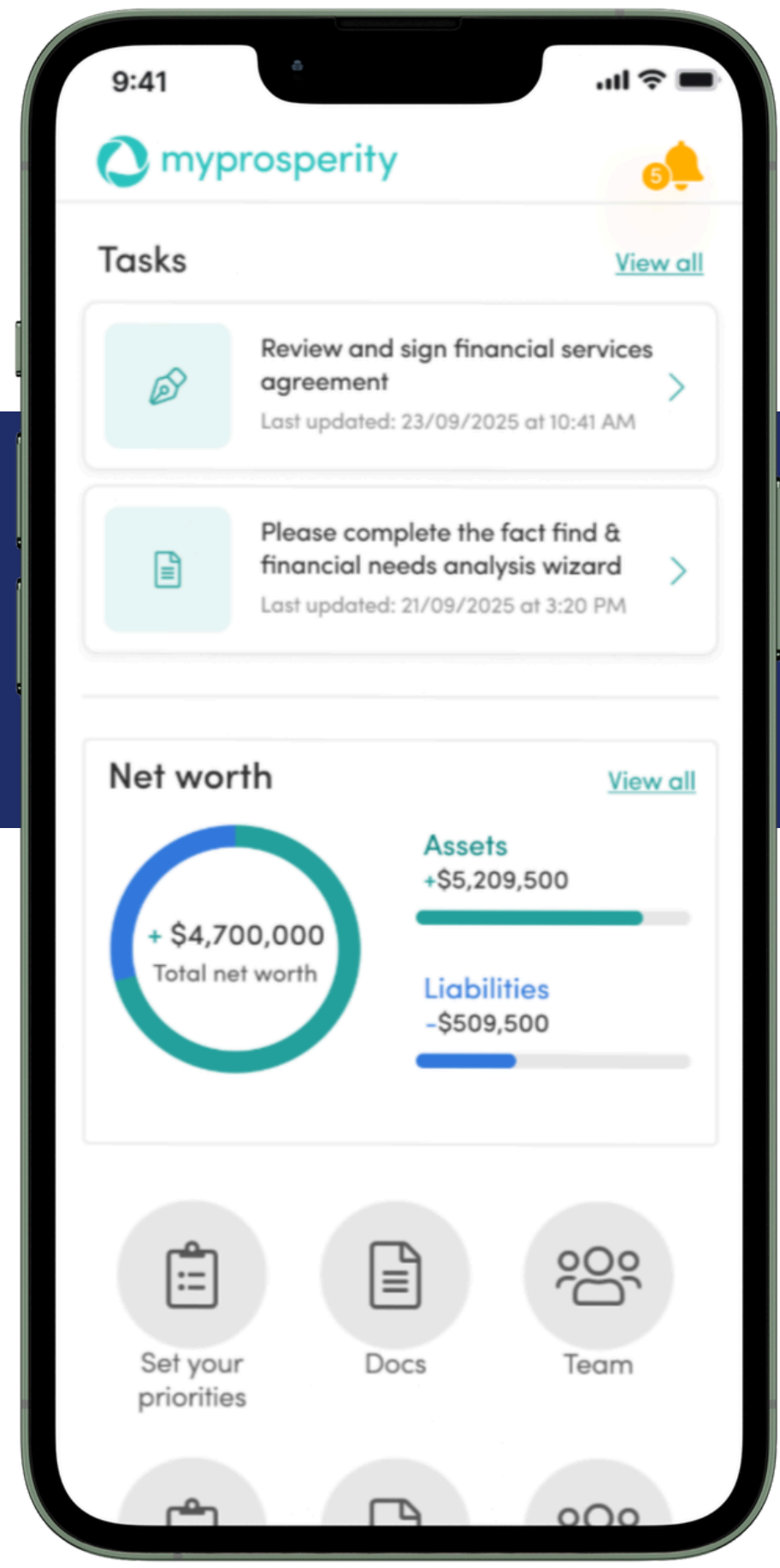
Access what you need
View and store important files securely in one place.

Complete paperwork online
Review, approve and sign documents from anywhere.

Collaborate with your adviser
Share information and respond to requests securely.

Stay connected anywhere
Access your portal across all your devices.

Manage important documents, complete requests and stay connected, all in one place.



Your portal makes it easy to:

- Access documents, updates and requests from your adviser
- Review, approve and sign documents electronically
- View your net worth and financial information
- Update your personal details and information when needed

Ready to get started?

When you receive your activation email, follow the prompts to activate your account and set up your secure sign-in. You'll then be ready to access information and collaborate with your adviser online.

Need help? Our team is here for you.

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Get started in minutes

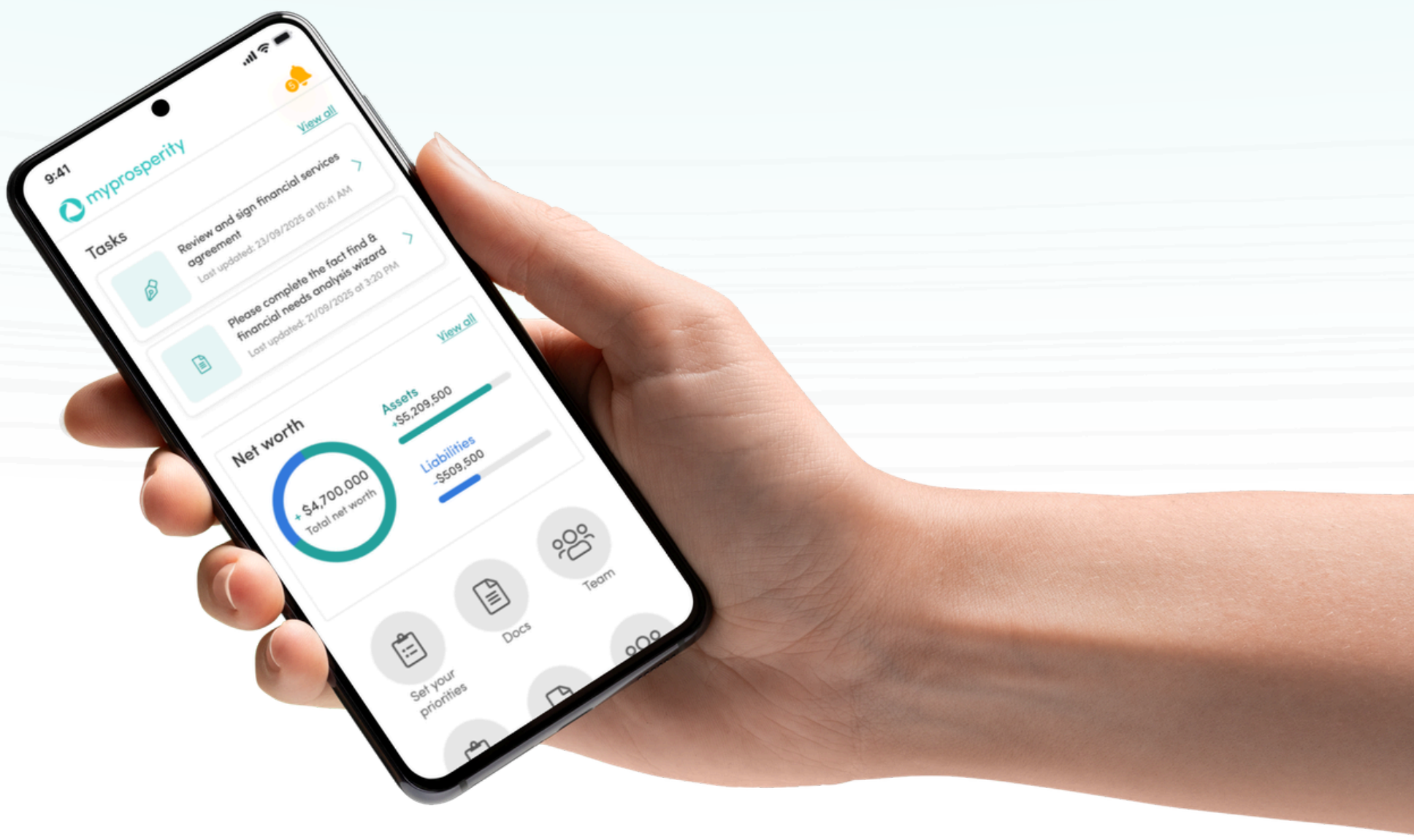
Set up your account in just a few simple steps and access your client portal from any device.

1 **Open your invitation email**
Look for an email from **no-reply@myprosperity.com.au**.

2 **Create your password**
Choose a secure password for your account.

3 **Review the Terms of Use**
Take a moment to read the Terms of Use before continuing.

4 **Access your portal**
Sign in using your email address and password.



Access your portal on the go

Download the myprosperity app and sign in using the same email and password as your web portal.

Download on the App Store

GET IT ON Google Play

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Frequently asked questions

Everything you need to know about accessing and using your client portal.

Why have I received an invitation to the client portal?
We've invited you to activate your portal so you can securely share information, complete forms and collaborate with your adviser online.

What email address will my invitation come from?
Your invitation will be sent from **no-reply@myprosperity.com.au**. If you can't find it, please check your Junk or Spam folder.

How do I access my portal?
Access your portal through the myprosperity website or by downloading the myprosperity app from the App Store or Google Play.

What can I do in the portal?
Access important documents, securely share information, complete requests and paperwork online, and stay connected with your adviser.

Why are we using a portal instead of email?
Your portal provides a more secure way to exchange personal and financial information while keeping everything organised in one place.

Is my information secure?
Yes. The portal uses bank-level encryption and multi-factor authentication (MFA) to help protect your information.

Need help?
f you need assistance activating your account, logging in or navigating the portal, please get in touch.

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